

Appendix A - Cost Per Passenger 2024 - 2025

Service	Route	Operator	Net Annual Cost	Annual Passenger Journeys	Passenger Trend from 2023/24	Cost Per Passenger	CPP 23/24	Narrative
110	Ely - Cottenham - Impington	Mil-Ken Travel Ltd	£20,600.00				£13.88	Still awaiting data from bus operator at time of publication
15	Haslingfield - Bassingbourn - Royston	A2B Travel Group I	£50,668.61	281	119	£180.32	£56.93	Contract cost increased by £28,000 during re-tender. Passenger decrease being investigated with operator
8A	March - Doddington - Chatteris - Sutton - Haddenham - Wilburton - Cottenham	Stephensons of Es	£197,559.47	1,969	283	£100.33	£86.88	Route will be extended to Milton P&R in line with the recommendations of bus network review following completion of tender in June 2025.
13B	Nosterfield End - Linton	Star Cabs	£16,445.00	167	112	£98.47	£58.24	Ongoing engagement with operator to review service and encourage usage.
31	Cambridge - Stapleford - Fowlmere	A2B Travel Group I	£150,247.55	1,954	744	£76.89	£47.53	Working with commercial operator to agree timetable where 26 complements 31 for increase in journeys between Cambridge and Royston. To be launched July 1st 2025
26	Royston - Fowlmere - Cambridge	A2B Travel Group I	£54,895.97	765		£71.76		Working with commercial operator to agree timetable where 26 complements 31 for increase in journeys between Cambridge and Royston. To be launched July 1st 2025
68	St Ives Bus Station - Fenstanton - Hilton - Elsworth - Boxworth	Central Connect	£64,949.00	1,092	321	£59.48	£81.23	Saturday journeys incorporated into revised 5A from November 2024, providing a better frequency to more destinations.
301	Ramsey - Warboys - Somersham - Earith - St Ives	Ron W Dew & Son	£359,355.70	10,003	4,290	£35.92	£12.03	Ongoing engagement with operator to review service and encourage usage
19	Haverhill - Linton - Burrough Green	Central Connect	£100,404.75	3,012	1,401	£33.33	£15.00	Contract price increased by £34,000 during re-tender. Passenger decrease being investigated with operator
16A	Cambridge - Long Rd - Teversham - Fulbourn - Balsham - Great Thurlow	A2B Travel Group I	£81,412.33	2,550	8,206	£31.93	£8.72	Monitoring and engagement with operator confirmed passenger decrease driven by passengers using alternative services on part of the route due to commercial operator not accepting tickets from other services.
56	Wisbech - March - Manea/Benwick	Stagecoach East M	£229,665.00	8,513	739	£26.98	£18.44	Ongoing engagement with operator to review service and encourage usage
203	Newmarket - Isleham	Lords Travel	£43,468.07	1,655	828	£26.26	£11.02	Contract price increased by £28,000 during re-tender. Passenger decrease being investigated with operator
415	Peterborough - Upwood	Ron W Dew & Son	£13,435.38	567	88	£23.70	£20.36	Ongoing engagement with operator to review service and encourage usage
68	Wisbech Town Service	Stagecoach East M	£87,788.00	3,733	2,705	£23.52	£6.22	Ongoing engagement with operator to review service and encourage usage
12 / 47 / 204	12: Newmarket - Ely / 47: Brinkley - Newmarket / 204: Isleham - Newmarket	Star Cabs	£56,783.51	2,697	2,218	£21.05	£90.52	
18	Newmarket - Teversham	A2B Travel Group I	£16,955.32	922	417	£18.39	£46.32	
114	Cambridge City Centre - Grafton - Beehive - Addenbrookes	Star Cabs	£18,955.04	1,074	19	£17.65	£17.34	
19A	Cambridge - Horningsea - Landbeach	A2B Travel Group I	£48,618.41	3,012		£16.14		
8	Cambridge - Dry Drayton - Papworth Everard	Ron W Dew & Son	£115,517.16	7,829	3,287	£14.76	£18.64	
901, 902, 903, 904	Newmarket Area Services	Star Cabs	£68,025.85	4,712	6	£14.44	£10.45	
75	Cambridge - Orwell - Wrestlingworth	A2B Travel Group I	£114,079.77	7,932	1,570	£14.38	£16.39	
65	St Neots - The Offords - Buckden	Ron W Dew & Son	£56,149.86	3,943	420	£14.24	£13.58	
400 & 401	400: Huntingdon - Grafham - Spaldwick / 401: Huntingdon - Leighton Bromswold	Ron W Dew & Son	£114,163.03	8,054	108	£14.17	£12.46	
X13	Addenbrooke's - Linton	Stagecoach	£64,837.50	4,581		£14.15		
117 / 129	117: Ely - Upware / 129: Ely - Brandon Creek	Lords Travel	£11,301.24	811	245	£13.93	£8.83	
23/24	Peterborough > Thorpe Meadows (23) / Woodston (24) > Orton Mere > Lynch Woo	Central Connect	£188,072.61	13,996	4,940	£13.44	£20.52	
4	Eye & Thorney extension	Stagecoach	£141,346.15	10,852		£13.02		
46A	Newmarket - Dullingham - Linton	Star Cabs	£8,865.19	784	86	£11.31	£10.91	

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9 Cambridge - Stretham - Ely - Littleport	A2B Travel Group I	£135,363.23	12,443		£10.88	
150 St Neots - Kimbolton - Tilbrook	Ron W Dew & Son	£87,231.25	8,574	774	£10.17	£12.05
7A Hinxton - Sawston VC & Fowlmere - Trumpington P&R	A2B Travel Group I	£114,651.63	11,732	83	£9.77	£8.14 Including 60 School Passes (per day for 190 days)
50 Wisbech - Long Sutton	Stagecoach East M	£145,180.00	16,071	1,574	£9.03	£8.10
300 St Ives Town Circular	Ron W Dew & Son	£105,547.53	13,088	1,674	£8.06	£6.60
125 Ely - Little Downham	Lords Travel	£65,028.04	8,230	1,624	£7.90	£7.87
27 Stamford - Wittering - Peterborough	Stagecoach	£152,493.98	19,815		£7.70	
9A Ely West - City Centre	Stephensons of Es	£179,461.83	25,651	1,342	£7.00	£8.39
101 Whittlesford - Duxford - Saffron Walden	C G Myall & Son	£6,523.73	1,033	0	£6.32	£4.88
31 Peterborough - Whittlesey - Ramsey	Stagecoach	£78,430.73	12,612	1,021	£6.22	£4.18
17 The Mordens - Royston	C G Myall & Son	£117,564.81	19,322	1,947	£6.08	£4.50
114 Cambridge City Centre - Grafton - Beehive - Addenbrookes	A2B Travel Group I	£61,315.70	10,506	4,573	£5.84	£10.23
33A March Town Service	FACT Community	£61,771.74	10,975	1,292	£5.63	£7.57
5A Longstanton P&R - Willingham - Over - Swavesey	Stagecoach	£211,808.78	38,653	8,687	£5.48	£5.94
C2 St Neots - Longstowe - Orwell - Arrington - Croydon - The Hatleys	C G Myall & Son	£6,735.24	1,303	141	£5.17	£3.94
X2 Huntingdon - Papworth Everard - Cambridge Biomedical Campus	Whippet Coaches	£143,566.89	28,265	16,496	£5.08	£10.10
199 Cambridge - Newnham	C G Myall & Son	£11,820.11	2,379	104	£4.97	£4.00
305 Huntingdon - Warboys - Ramsey - Chatteris	Ron W Dew & Son	£192,652.97	50,350		£3.83	
11 Newmarket - Burwell - Reach - Swaffham Prior - Lode - Cambridge	Stephensons of Es	£646,592.11	170,527	20,442	£3.79	£4.69
Citi4 Cambourne - Caldecote - Hardwick - Cambridge	Stagecoach	£287,003.04	83,201	40,020	£3.45	£2.11
Ely Zipper 1 Ely - Stretham - Haddenham - Witcham - Ely	Ron W Dew & Son	£169,371.34	49,151	5,975	£3.45	£2.55
61, 62, 63, 64 Peterborough Community Bus	Stagecoach	£257,622.47	81,675	8,319	£3.15	£5.03
Ely Zipper 2/3 Ely - Chatteris - March	Ron W Dew & Son	£155,472.00	50,336		£3.09	
46 Wisbech - March	Stagecoach	£139,394.82	51,150	3,463	£2.73	£2.69
4 Parnwell - City Hospital	Stagecoach	£4,153.11	1,587	329	£2.62	£3.30
18 St Neots - Cambourne - Bourn - Comberton - Barton - Cambridge	Whippet Coaches	£271,364.28	109,985		£2.47	
PR1 Dry Drayton & Madingley - Madingley Road P&R	Stagecoach	£21,457.72	8,897		£2.41	
X3 Huntingdon - Papworth - Cambourne - Cambridge	Whippet Coaches	£156,941.38	65,499		£2.40	
66 Huntingdon - Brampton - Buckden - Little Paxton - St. Neots	Whippet Coaches	£210,549.88	92,994	7,456	£2.26	£1.33
61 Eynesbury - Rail Station - St Neots - Eaton Socon - Eaton Ford	Central Connect	£85,966.00	38,680	11,404	£2.22	£5.03
112 Ely - Stuntney - Soham - Fordham - Newmarket	Stephensons of Es	£342,009.71	154,613	18,202	£2.21	£2.84
302 March - Chatteris - Warboys - St Ives	Ron W Dew & Son	£53,057.38	26,127	1,635	£2.03	£1.85
4 Parnwell - City Hospital	Stagecoach	£21,767.98	13,384	3,709	£1.63	£2.25
5A St Ives - Fenstanton - Bar Hill	Stagecoach	£58,572.00	38,653	28,430	£1.52	£8.24
66 Wisbech Town Service	Stagecoach East M	£60,085.00	39,987		£1.50	
5 Welland - Yaxley	Stagecoach	£4,926.61	3,370	1,061	£1.46	£1.11
2 Paston - Bretton	Stagecoach	£4,926.61	3,952	103	£1.25	£1.28
2 Chesterton - Addenbrooke's	Stagecoach	£51,328.45	41,432	7,421	£1.24	£1.49
904 Huntingdon - Peterborough	Stagecoach	£164,423.08	146,240		£1.12	
5 Welland - Yaxley	Stagecoach	£25,822.29	26,349	3,303	£0.98	£1.12
3 Bretton - Park Farm	Stagecoach	£4,926.61	5,315	499	£0.93	£1.02
2 Paston - Bretton	Stagecoach	£25,822.29	29,152	876	£0.89	£0.91
A/PR3 Trumpington	Stagecoach	£128,076.92	178,848		£0.72	
1 Orton - Werrington	Stagecoach	£4,926.61	7,171	327	£0.69	£0.66
3 Bretton - Park Farm	Stagecoach	£25,822.29	38,540	4,785	£0.67	£0.76
6 Peterborough - Hampton	Stagecoach	£1,341.60	2,440	317	£0.55	£0.63
1 Orton - Werrington	Stagecoach	£25,822.29	55,759	85	£0.46	£0.00
3 Fison Road - Cherry Hinton	Stagecoach	£17,436.85	47,147	7,773	£0.37	£0.43
6 Peterborough - Hampton	Stagecoach	£7,032.09	20,403	3,737	£0.34	£0.42

Tiger On Demand

Service	Route	Operator	Net Annual Cost	Annual Passenger Journeys	Passenger Trend from 2023/24	Cost Per Passenger	CPP 23/24	Narrative
Tiger 10	DRT - South Cambridgeshire	WEMOVE	£297,900.68	1,654	N/A	£180.11	N/A	Tiger On Demand - launched January 2025, limited data for 2024/25. Review commissioned into options to improve usage
Tiger 6	DRT - East Cambridgeshire	WEMOVE	£365,814.68	4,936	N/A	£74.11	N/A	Tiger On Demand - launched January 2025, limited data for 2024/25. Review commissioned into options to improve usage
Tiger 8	DRT - Fenland	WEMOVE	£142,394.00	2,168	N/A	£65.68	N/A	Tiger On Demand - launched January 2025, limited data for 2024/25. Review commissioned into options to improve usage
Tiger 11	DRT - Huntingdonshire	WEMOVE	£524,069.56	17,618	N/A	£29.75	N/A	Tiger On Demand - launched January 2025, limited data for 2024/25. Review commissioned into options to improve usage